



# New York State

## **Directory of Housing Options for Survivors of Human Trafficking**

### 2025

#### **Authored by**

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Boak and Julianne Will



@LifeWayNetwork



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**For accessibility issues with this document**, please contact Josephine Crisostomo at [jcrisostomo@lifewaynetwork.org](mailto:jcrisostomo@lifewaynetwork.org). **To submit updates to listings in this directory or to suggest a new program for inclusion**, email [contact@lifewaynetwork.org](mailto:contact@lifewaynetwork.org); changes will be implemented according to LifeWay Network’s schedule for updates.

# Message from the Executive Director

July 2025

Dear Colleagues,

Access to safe housing is one of the most critical needs for survivors of human trafficking as they transition out of exploitation. Without secure housing, survivors face an increased risk of homelessness and revictimization. Stable housing is essential for their ability to work, pursue education and access the medical and mental health support necessary for healing. It also plays a vital role in supporting investigations and prosecutions by providing survivors with the stability needed to participate in legal processes.

Housing is most effective when it provides more than just a bed—it must foster safety, stability and empowerment through supportive programming and trauma-informed services. Since 2007, LifeWay Network has been committed to educating communities about human trafficking and providing safe housing for survivors. Across New York State, many organizations share this mission, offering critical housing resources that help survivors take their next steps toward independence.

Today, we are pleased to share with you this statewide directory of trauma-informed housing and shelter programs dedicated to serving survivors of human trafficking across New York. The purpose of this directory is to provide a valuable resource for survivors, advocates, law enforcement and service providers seeking housing options that support long-term recovery and stability.




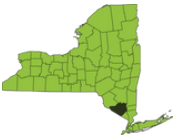

We hope this directory serves as a helpful tool in our collective efforts to support survivors and combat human trafficking. Please feel free to share your feedback or any updates to ensure this resource remains as comprehensive and effective as possible.

With appreciation for your partnership,

Ali Boak,  
Executive Director, LifeWay Network



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**\*Note:** This directory lists organizations by the location of their headquarters. Many organizations provide services in additional areas. For instance, LifeWay Network provides services in both New York City and Westchester County. For full details on service locations, please visit each organization's page.

# T A B L E O F C O N T E N T S



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**\*Note:** This directory lists organizations by the location of their headquarters. Many organizations provide services in additional areas. For instance, LifeWay Network provides services in both New York City and Westchester County. For full details on service locations, please visit each organization's page.

## **Dedicated housing for survivors of trafficking is **scarce**.**

Human trafficking is the **second fastest** growing crime in the world and, according to the International Labour Organization, is estimated to be a **\$150 billion** industry. **New York State is not immune** to this crime. In 2023, the National Human Trafficking Hotline received reports of **16,999** victims and survivors of human trafficking, with **845** of these cases coming from the state of New York.

As human trafficking continues to grow, the need for safe housing for survivors has become increasingly urgent. Without access to stable housing, survivors are vulnerable to homelessness, revictimization and increased difficulty accessing critical medical, mental health and legal support. Housing is not just a place to stay—it's essential for survivors' recovery and ability to rebuild their lives.



The most critical resource for human trafficking survivors is housing.

New York has **62 counties**, but this directory contains **only 20 dedicated housing options** spread across 12 counties. This highlights a significant gap in housing availability for trafficking survivors in the state, underscoring the urgent need for expanded support services.

## Dedicated Housing for Survivors of Trafficking

**Below are definitions of the types of dedicated housing — housing specifically designed for survivors of trafficking.**

**Note:** Different organizations define housing terms and stay durations in varying ways. The definitions below provide approximate timeframes as a general reference. In the directory, we use each organization's own terminology on subsequent pages.

**Dedicated Housing** Housing specifically designed to meet the unique needs of human trafficking survivors

**Safe Housing** Safe housing goes beyond providing shelter—it offers survivors of human trafficking security, stability and a supportive environment where they can heal physically and emotionally. It fosters a sense of community and provides essential resources, such as trauma-informed care and life skills support, to help survivors rebuild their lives and regain independence. Please see the next page for deeper information about safe housing.

**Emergency Housing** Immediate, temporary housing designed to meet the short-term needs of human trafficking survivors in times of crisis and emergencies, i.e. crisis shelters, hotel vouchers, safe houses and homeless shelters

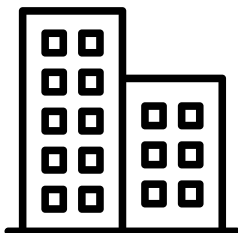
*Approximate duration: 0–3 months (Some programs may offer emergency housing for as long as 6 months based on need and availability.)*

**Transitional Housing** Medium-term stay, semi-structured housing that provides case management, job training and life skills to support independent living for survivors of human trafficking

*Approximate duration: 6 months–2 years*

**Long-Term Housing** Permanent, stable housing, including supportive housing for survivors of human trafficking needing extended assistance

*Approximate duration: 2+ years*



**Human Trafficking-Adjacent Housing:** Unfortunately, there is not enough dedicated housing to meet the needs of survivors of human trafficking. While this directory primarily focuses on dedicated housing, you may need to consider human trafficking-adjacent housing options — general programs such as homeless shelters, domestic violence shelters, hotel vouchers — that may serve trafficking survivors but are not designed specifically for their needs.





ENDING HUMAN TRAFFICKING.  
RECLAIMING LIFE.

## our mission

LifeWay Network joins the global movement against human trafficking by providing safe housing for women who have been trafficked and offering education on human trafficking.

## our vision

LifeWay Network envisions a world in which the trafficking of human beings is eradicated and every survivor is strong, connected and free.

## our organization

LifeWay Network, founded in 2007, is a New York-based nonprofit that addresses two critical needs in the anti-trafficking movement: educational programming to raise awareness of trafficking; and therapeutic safe housing for women survivors of all forms of trafficking. We work in partnership with other anti-trafficking organizations who share similar goals, as well as lawmakers and law enforcement.

## Contact LifeWay today.

[contact@lifewaynetwork.org](mailto:contact@lifewaynetwork.org)  
[www.lifewaynetwork.org](http://www.lifewaynetwork.org)



**Human trafficking** is one of the fastest-growing crimes on the planet; it's second only to drug trafficking as the most profitable form of transnational crime.\* And while drugs are sold in one transaction, human beings can be sold over and over again. The costs are low, and the profits are extremely high.\*\*

### GET HELP

Emergency — 911

National Human Trafficking Hotline

- call 1-888-373-7888
- text HELP to 233733
- see [humantraffickinghotline.org](http://humantraffickinghotline.org)

## get involved

- Schedule an educational presentation.
- Host a fundraising event.
- Shop our Amazon Wish List.
- Follow our blog.
- Attend a LifeWay Network event.
- Read more about human trafficking.
- Subscribe to our newsletter.
- Like and share our social media.
- Volunteer with LifeWay Network.
- Make a donation.



\* <https://www.state.gov/united-states-advisory-council-on-human-trafficking-annual-report-2022/> \*\* <https://www.unicefusa.org/stories/what-fuels-human-trafficking>



## LifeWay Network's Education Program

Since 2007, LifeWay Network's education program has reached more than 30,000 people through more than 450 education events.

Our education program is built on the premise that every person has the power to fight against human trafficking using their own unique skills, networks and consumer choices.

LifeWay Network has educated a multitude of stakeholders, including high schools, churches, law enforcement, sports teams, youth conferences and panels, universities and graduate schools, and members of religious congregations and institutions. We've presented to small groups of five attendees in an intimate setting, as well as groups as large as 400 in an auditorium setting. We're eager to present to you.

### get informed

- Learn about the tactics traffickers use
- Avoid potential instances of trafficking
- Better identify a potential victim
- Know what to do if you suspect trafficking
- Discover ways to support survivors
- Find out how you can effect change

**SCHEDULE A PRESENTATION**  
[education@lifewaynetwork.org](mailto:education@lifewaynetwork.org)



## LifeWay Network's Safe Housing Program

Our program serves women survivors of human trafficking. LifeWay Network has welcomed women from more than 40 countries in our safe houses in New York State. In 2024 alone, we provided 1,370 safe nights of housing for women residents.

LifeWay Network's Comprehensive Safe Housing Program offers a community living program with trauma-informed care, 24/7 staffing, case management and an on-site host community. Survivors can stay as long as a year.

LifeWay Network's Semi-Independent Transitional Housing offers a supportive and minimally structured environment that empowers women survivors who are highly independent, motivated and who have made significant progress toward self-sufficiency.

“ Safe housing is that first security blanket after extraction. It's a very make-or-break point ... at a very vulnerable moment for a survivor! I will forever give LifeWay Network the credit for opening a trauma-informed environment of love and support at my most vulnerable moment.

”

— graduate of LifeWay Network  
**MAKE A REFERRAL**  
[help@lifewaynetwork.org](mailto:help@lifewaynetwork.org)

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## Comprehensive Housing

**LifeWay Network's Comprehensive Safe Housing** is centered around trauma-informed care, with the goal of graduating residents who lead lives of independence.

Situated in a confidential residential setting in New York City, the program offers a safe living space for as many as seven residents. Each is provided a single or double bedroom, along with essentials such as food, clothing, toiletries and non-prescription medicines.

Wrap-around services include:

- Individualized care plan
- Case management
- Therapeutic counseling
- Skills building workshops
- Peer-led support groups
- Assistance locating permanent housing
- Job readiness training
- Assistance finding employment or enrolling in school/training programs
- ESL workshops

The women survivors who call LifeWay home can stay for as long as a year, supported in their healing by a house manager, residential aides, a host community, licensed social workers and lived-experience advocates, as well as volunteers.



“ I love that it felt like home. It felt like I was staying at my grandmother's house. It felt like somewhere I wanted to get comfortable in. ”

— graduate of LifeWay Network's safe housing program

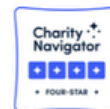
**MAKE A REFERRAL**  
[help@lifewaynetwork.org](mailto:help@lifewaynetwork.org)

**DONATE TOWARD SAFE HOUSING**  
[www.lifewaynetwork.org](http://www.lifewaynetwork.org)

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National Human Trafficking Hotline

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- see [humantraffickinghotline.org](http://humantraffickinghotline.org)



## Contact LifeWay today.

[contact@lifewaynetwork.org](mailto:contact@lifewaynetwork.org)  
[www.lifewaynetwork.org](http://www.lifewaynetwork.org)

## Comprehensive Safe Housing Program Checklist

To ensure that we can provide the best possible care and support for each survivor, **please review this checklist** before making a referral:

- **Our Focus**
  - We are dedicated to serving female-identifying survivors of all forms of human trafficking.
- **Staff Capacity**
  - Our program is not equipped to support individuals:
    - with extensive psychiatric or medical needs.
    - currently abusing substances or alcohol.
- **Physical Ability**
  - Residents must be able to climb stairs and participate in household chores.
- **Case Management**
  - Residents must be connected to case management by a qualified service provider agency or agree to case management by LifeWay's social worker.
- **Household Chores**
  - Residents must contribute to the upkeep of shared spaces. This includes, but is not limited to, the kitchen, dining room, bathrooms, basement, laundry room, hallway and stairs.
  - Responsibilities are assigned on a rotating basis and are evenly distributed among all residents.

- **Community Participation**
  - Residents must be willing to engage in community activities, including:
    - weekly workshops
    - community dinners
    - weekly meetings with an on-site care coordinator
    - quarterly service plan meetings with an on-site social worker
    - agreement to and signature on the Community Agreement
- **Structured Environment**
  - The safety of our residents is paramount in our caring community, so we ask that safe house residents return by these times:
    - 10 p.m. Sunday–Thursday
    - 11 p.m. Friday–Saturday
  - Note: Residents who work late or who wish to attend a special event can arrange to return later.
- **Coexisting Peacefully**
  - Residents must be able to coexist peacefully with others in a shared-living environment.
  - Residents must be able to manage and share equitably the food that is provided by LifeWay Network.
  - Absolutely no alcohol or drugs are allowed on site.

We appreciate your cooperation. Our aim is to create a safe, supportive and productive environment for all residents. For qualified referrals, email [help@lifewaynetwork.org](mailto:help@lifewaynetwork.org).



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## Semi-Independent Housing

**LifeWay Network's Semi-Independent Transitional Housing** offers a supportive and minimally structured environment that empowers women survivors who are highly independent and motivated and who have made significant progress toward self-sufficiency.

Situated in a confidential residential setting in New York City, the program offers a safe living space and nurturing community for as many as 10 women. Each resident is provided with a single, double or triple bedroom and basic household supplies.

Support staff are available for residents on-site as many as 7 hours per day, and 24/7 on-call staff offer after-hours support.

Available services include:

- Assistance locating permanent housing
- Peer-led groups
- Referrals to other services
- Career/educational assistance

This model aims to bridge the gap between intensive support and complete independence, encouraging self-sufficiency with a stay of as long as 24 months.



“ I think that LifeWay is the perfect word for this organization. It really helps you come back to life. ”

—graduate of LifeWay  
Network's housing program

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[www.lifewaynetwork.org](http://www.lifewaynetwork.org)

## Semi-Independent Safe Housing Program Structure

Applicants should meet the following criteria:

- Identify as a survivor of human trafficking
- Self-identify as female
- Be at least 18 years of age
- Be actively working toward independence and have experience with or interest in building everyday life skills such as cooking, budgeting and time management
- Have prior experience successfully living within a community setting
- Be able to travel independently and coordinate their own transportation
- Residents must be employed or be enrolled in an educational or vocational program throughout their residency with LifeWay Network. If a resident becomes unemployed or leaves their program, LifeWay Network will help them connect with resources to find new job or educational opportunities. However, if a resident remains unemployed or out of their educational program for an extended period, they may be required to seek alternative housing options.

There are no curfews or restrictions for residents to enter and leave the home, and residents have access to come and go as they please.

All residents must attend monthly mandatory house meetings to address any issues, updates and important information.

No visitors are allowed at any time inside the home.

Residents must request an overnight pass if staying more than one night outside of the safe house.

Case management is not required but can be offered on a case-by-case basis.

This is a drug-free home. Smoking and alcohol are NOT permitted on the premises.

All residents must sign and comply with the Community Agreement upon their arrival at the safe house.

The following support is available:

- Two co-house managers are available on site daily for seven hours a day.
- Two on-call crisis advocates will be available overnight and to cover shifts in person, if and when needed.
- Optional supports include case management, therapeutic workshops and connection to additional services.

We appreciate your cooperation. Our aim is to create a safe, supportive and productive environment for all residents. For qualified referrals, email [help@lifewaynetwork.org](mailto:help@lifewaynetwork.org).



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# **HOUSING DIRECTORY**

# Methodology

This directory was compiled via desk research and a questionnaire sent to each organization, most of which responded. Additionally, to ensure accuracy, each organization was contacted by phone for clarification. We aim to update this directory every year. To help keep the guide up to date, please feel free to contact LifeWay Network at [contact@lifewaynetwork.org](mailto:contact@lifewaynetwork.org).



# ERIE COUNTY



## Project Mona's House



### *Agency contact information*

- **Address:** 852 Kensington Ave., Buffalo, NY 14215
- **Phone number:** 716-795-MONA
- **Website:** [projectmonashouse.org](http://projectmonashouse.org)
- **Email address:** [Info@projectmonashouse.com](mailto:Info@projectmonashouse.com)

### *Program overview*

- **Description:** Project Mona's House offers a 12- to 24-month holistic restoration program for women ages 18 and older who are survivors of all types of human trafficking. The program provides comprehensive support services designed to address the physical, emotional and spiritual needs of each resident, fostering healing and self-sufficiency.
- **Geographical areas served:** Based in Erie, Project Mona's House serves the entire county and conducts outreach in 17 western New York counties.
- **Ages served:** 18 years and older
- **Total bed capacity:** 7 beds
- **Types of housing provided:** Long-term (defined by Project Mona's House)
- **Maximum length of stay:** 18–24 months

### *Eligibility criteria*

- **Gender(s) served:** Women (assigned female at birth)
- **Specific eligibility requirements and restrictions:** Must have experienced human trafficking. Must be drug-free for at least 90 days. Must be able to perform independent self-care. Must require an unassisted living environment. Individuals with sexual crime convictions are not eligible. Individuals with an active diagnosis of psychosis/schizophrenia are not eligible.

# ERIE COUNTY

## Project Mona's House (continued)

### *Eligibility criteria (continued)*

- **Disabilities:** The organization welcomes applications from survivors with disabilities and strives to make reasonable accommodations. Applicants are encouraged to discuss their individual needs so the organization can assess how best to support them. Residents must be able to function independently.
- **LGBTQ+ considerations:** The drop-in center welcomes LGBTQ individuals for services, but residency is limited to those assigned female at birth.

### *Services offered*

- **On-site support services:** A range of support services, including individual and group counseling, medical, mental and behavioral health services, case management, job training and employment assistance, legal support, educational support, peer support and financial literacy training
- **Trauma-informed or specialized services tailored for survivors of trafficking:** The organization provides trauma-informed services. All staff are trained in trauma-informed care, and the organization collaborates with the Western New York Task Force and Buffalo school social work.
- **Other services/accommodations:**
  - Transportation: Transportation assistance is available through partnerships with other networks.
  - Survivors with children: Survivors are welcome to visit with their children, but childcare and residency for minors are not available on site.
  - Pregnancy: The organization does not provide housing for pregnant survivors but will provide resources and support.
  - Service pets: The organization does not accommodate pets.
  - Languages served: English

### *Intake process*

- **Process:** The intake process typically takes approximately two weeks to complete. Walk-in and virtual meetings are available Monday, Tuesday and Wednesday.
- **Referrals:** Referrals and call-ins are accepted.

# MONROE COUNTY



## Brightstar Community



### *Agency contact information*

- **Address:** Confidential
- **Phone number:** 585-690-2994
- **Website:** [brightstarcommunity.org](http://brightstarcommunity.org)
- **Email address:** [contact@brightstarcommunity.org](mailto:contact@brightstarcommunity.org)

### *Program overview*

- **Description:** The only two-year residential program in Monroe County that helps adult women affected by addiction and sexual exploitation. By providing free housing, Lisa's House at Brightstar Community creates a safe place for recovery where survivors can uncover their authentic self. Modeled after Thistle Farms, in Nashville, Tennessee, and a part of the National Network of Sister Organizations
- **Geographical areas served:** Monroe County, Western New York and Finger Lakes
- **Ages served:** 21+ years
- **Total bed capacity:** 11 beds — 3 designated for mother-child units and 8 for single adults
- **Types of housing provided:** Residential program and supportive housing program
- **Maximum length of stay:** 2 years at Lisa's House

### *Eligibility criteria*

- **Gender(s) served:** Self-identify as female
- **Specific eligibility requirements and restrictions:** Must be at least 30 days without alcohol/substances; must attend detox and inpatient program if needed before beginning housing program.

# MONROE COUNTY



## Brightstar Community (continued)

### *Eligibility criteria (continued)*

- **Disabilities:** Reach out for more information.
- **LGBTQ+ considerations:** Reach out for more information.

### *Services offered*

- **On-site support services:** Support services and inpatient services available as needed
- **Trauma-informed or specialized services tailored for survivors of trafficking:** None specified
- **Other services/accommodations:**
  - Transportation: Yes, to arrive on the premises; reach out for more information
  - Survivors with children: Yes, with restrictions
  - Pregnancy: Yes
  - Service pets: No
  - Languages serviced: English

### *Intake process*

- **Process:** Reach out via email or call to receive an application; self-refer through Facebook.

# NEW YORK CITY

## Brooklyn Community Housing & Services



### *Agency contact information*

- **Address:** 105 Carltona Ave., Brooklyn, NY 11205
- **Phone number:** 718-625-4545
- **Website:** bchands.org
- **Email address:** info@bchands.org

### *Program overview*

- **Description:** Offers a wide range of housing programs coupled with social services to meet the needs of formerly homeless and housing vulnerable individuals, mothers and children, veterans and other Brooklyn residents
- **Geographical areas served:** New York City
- **Ages served:** 18 years and older
- **Total bed capacity:** 12 beds
- **Types of housing provided:** Supportive housing (defined by Brooklyn Community Housing & Services)
- **Maximum length of stay:** Long-term

### *Eligibility criteria*

- **Gender(s) served:** All genders
- **Specific eligibility requirements and restrictions:** Not mentioned
- **Disabilities:** Yes
- **LGBTQ+ considerations:** Case managers can provide support.

### *Services offered*

- **On-site support services:** Counseling (individual/group), medical/behavioral health, case management
- **Trauma-informed or specialized services tailored for survivors of trafficking:** No

# NEW YORK CITY



## Brooklyn Community Housing & Services (continued)

### *Services offered (continued)*

#### **Other services/accommodations:**

- Transportation: Case-by-case
- Survivors with children: Have a shelter specific to women with ONE child
- Pregnancy: Have a shelter specific to expecting mothers
- Service pets: No
- Languages serviced: English, Spanish, French

### *Intake process*

- **Process:** Completed HRA 2010e Supportive Housing Application

# NEW YORK CITY



## Garden of Hope



Garden of Hope  
紐約勵馨

### *Agency contact information*

- **Address:** PO Box 520048, Flushing, NY 11352
- **Phone number:** 718-321-8862
- **Website:** gohny.org/human-trafficking
- **Email address:** info@gohny.org

### *Program overview*

- **Description:** Garden of Hope dedicates itself to serving and rebuilding the lives of survivors of domestic violence, sexual assault and human trafficking, specifically targeting the growing NYC-area Chinese community. Since 2004, Garden of Hope has worked with Chinese immigrant families in crisis, helping them overcome cultural, language and socioeconomic barriers.
- **Geographical areas served:** 11 New York counties served
- **Ages served:** 18 years and older
- **Total bed capacity:** 6 beds
- **Types of housing provided:** Transitional (defined by Garden of Hope)
- **Maximum length of stay:** 6 months

### *Eligibility criteria*

- **Gender(s) served:** Female
- **Specific eligibility requirements and restrictions:** Applicants must have a documented history of experiencing sex trafficking, labor trafficking, domestic violence or sexual assault.
- **Disabilities:** Yes
- **LGBTQ+ considerations:** Housing not available; contact about counseling case management options



# NEW YORK CITY

## Garden of Hope (continued)

### *Services offered*

- **On-site support services:** Counseling, mental and behavioral health services, case management, job training and employment assistance, legal support and ESL (English as a Second Language) classes
- **Trauma-informed or specialized services tailored for survivors of trafficking:** All counselors are trained on trauma-informed care.
- **Other services/accommodations:**
  - Transportation: Transportation assistance varies depending on the situation, including support with relocation, rental assistance and state-to-state transportation needs (assessed on a case-by-case basis).
  - Survivors with children: Yes
  - Pregnancy: Yes
  - Service pets: No
  - Languages served: English, Mandarin and Cantonese

### *Intake process*

- **Process:** Intake is by appointment only, Monday through Friday, 9 a.m. to 5 p.m. The address is confidential and will be provided after the initial assessment/intake process.

# NEW YORK CITY

## Girls Education and Mentoring Services (GEMS)

### Agency contact information

- **Address:** P.O. Box 899, New York, NY 10039-3148
- **Phone number:** 917-837-0357
- **Website:** gems-girls.org
- **Email address:** intake@gems-girls.org



### Program overview

- **Description:** Girls Educational and Mentoring Services' (GEMS) mission is to empower girls and young women, ages 12–29, who have experienced commercial sexual exploitation and domestic trafficking to exit the commercial sex industry and develop to their full potential. **Do note** that GEMS has two housing options: Transitional Independent Living (GEMS TIL) and Supportive Independent Housing (Imani Program), each with their own features, eligibility criteria, and offerings.
- **Geographical areas served:** New York City
- **Ages served:** Transitional Independent Living, ages 16–20; Supportive Independent Housing, ages 21–29.
- **Total bed capacity:** Supportive housing has a total of 11 beds: 3 for mother-child units and 8 for single adults. Not specified for GEMS TIL—please contact GEMS
- **Types of housing provided:** Transitional Independent Living and Supportive Independent Housing (defined by GEMS)
- **Maximum length of stay:** 24 months for both Transitional Independent Living (with possibility to extend based on individual needs) and Supportive Independent Housing

### Eligibility criteria

- **Gender(s) served:** Female

# NEW YORK CITY



## Girls Education and Mentoring Services (GEMS) (continued)

### *Eligibility criteria (continued)*

- **Specific eligibility requirements and restrictions for GEMS TIL (Transitional Independent Living):**
  - Demonstrated commitment to independent living
  - Active participation in achieving individualized service plan goals
- **Specific eligibility requirements and restrictions for GEMS Imani program (Supportive Independent Housing):**
  - Currently homeless
  - Employed or enrolled in an educational program

### *Services offered*

- **On-site support services:** GEMS TIL features include: confidential housing with individual rooms; 24/7 on-site supervision; and structured support focused on independent living skills. Imani Program features include: confidential housing in secure locations; 24-month supportive housing program
- **Trauma-informed or specialized services tailored for survivors of trafficking:** All our staff possess the skills necessary to provide trauma-informed, specialized services to girls and young women who have experienced commercial sexual exploitation and trafficking.
- **Other services/accommodations:**
  - Transportation: Not specified
  - Survivors with children: Yes for supportive housing (Imani Program) if the child is under 4 years of age. Children not permitted at GEMS TIL location
  - Pregnancy: Not specified
  - Service pets: Not specified
  - Languages served: Not specified

### *Intake process*

- **Process:** To apply for housing programs, please complete the referral application at [www.gems-girls.org](http://www.gems-girls.org) and send it to a designated GEMS staff member for review. Please reach out if you have any questions.

# NEW YORK CITY



LifeWay Network



ENDING HUMAN TRAFFICKING.  
RECLAIMING LIFE.

## Agency contact information

- **Address:** PO Box 8654, Tarrytown, NY 10591
- **Phone number:** 718-779-8075
- **Website:** lifewaynetwork.org
- **Email address:** help@lifewaynetwork.org

## Program overview

- **Description:** LifeWay Network confronts the reality of human trafficking every day by changing the future for women survivors through its safe housing programs and increasing awareness and engagement through its education program. LifeWay offers Comprehensive Transitional Housing and Semi-Independent Transitional Housing.
- **Geographical areas served:** Survivors from across the country, including New York City and Westchester County, as well as international survivors, are served by both programs located in New York City.
- **Ages served:** 18 years and older
- **Total bed capacity:** 17 beds total: 7 in Comprehensive Transitional Housing and 10 in Semi-Independent Transitional Housing, both located in different boroughs of New York City.
- **Types of housing provided:** Short-term emergency housing, Comprehensive Transitional Housing and Semi-Independent Transitional Housing (defined by LifeWay Network)
- **Maximum length of stay:** Up to 12 months in Comprehensive Transitional Housing; up to 24 months in Semi-Independent Transitional Housing

## Eligibility criteria

- **Gender(s) served:** Women
- **Requirements for Comprehensive Transitional Housing:**
  - Residents must be connected to case management by a qualified service provider agency; please see the checklist on Page 11.
- **Requirements for Semi-Independent Transitional Housing:**
  - Demonstrated commitment to independent living
  - Active enrollment in an education, vocational or employment program or actively employed; please see the checklist on Page 13.

# NEW YORK CITY

## LifeWay Network (continued)

### *Eligibility criteria (continued)*

- **Disabilities:** Must be able to climb stairs and participate in chores.
- **LGBTQ+ considerations:** LifeWay Network has experience serving trans woman in our safe houses — and will do so for any referrals that are a good fit for our program — by ensuring they have their own bedroom for safety and privacy. LifeWay Network trains its staff on the importance of care and dignity for all survivors and integrates this in public workshops.

### *Services offered*

- **On-site support services:** Both transitional housing programs are located in safe, secure and confidential residential settings in New York City.
  - Comprehensive Transitional Housing features include: up to a 12-month stay, individualized care plan, case management, therapeutic counseling, skills-building workshops, art therapy classes, life-skills training, peer-led support groups, assistance locating permanent housing, job readiness training, assistance finding employment or enrolling in school/training programs, and ESL workshops
  - Semi-Independent Transitional Housing features include: up to a 24-month stay; support services as needed, including: case management, therapeutic workshops, assistance locating permanent housing, peer-led groups, career/educational assistance, and referral for other services
- **Trauma-informed or specialized services tailored for survivors of trafficking:** LifeWay Network strives to foster a trauma-informed environment and trains its staff in trauma-informed care and adjacent topics throughout the year, including nonviolent communication, cultural competence and de-escalation. Much programming is survivor-informed.
- **Other services/accommodations:**
  - Transportation: LifeWay Network has a van.
  - Survivors with children: No
  - Pregnancy: No
  - Service pets: No
  - Languages served: English, Spanish and access to translation services

### *Intake process*

- **Process:** Phone call, online inquiry or email [help@lifewaynetwork.org](mailto:help@lifewaynetwork.org)

# NEW YORK CITY



Restore NYC



## *Agency contact information*

- **Address:** PO Box 1804, New York, NY 10156
- **Phone number:** 212-840-8484
- **Website:** [restorenyc.org](https://restorenyc.org)
- **Email address:** [help@restorenyc.org](mailto:help@restorenyc.org)

## *Program overview*

- **Description:** Restore provides case management, individual and group counseling, housing, job readiness, job placement and entrepreneurship services to survivors of trafficking
- **Geographical areas served:** New York City metro area
- **Ages served:** 18 years and older
- **Types of housing provided:** Emergency housing and rapid rehousing services (defined by Restore NYC)
- **Maximum length of stay:** Emergency housing through partners is typically available for as long as 5 days.

## *Eligibility criteria*

- **Gender(s) served:** Specializes in serving self-identified women
- **Specific eligibility requirements and restrictions:** Specializes in human trafficking
- **Disabilities:** Yes
- **LGBTQ+ considerations:** The organization facilitates access to LGBTQ+ services through referrals to external agencies and resources.

# NEW YORK CITY

## Restore NYC (continued)

### *Services offered*

- **On-site support services:** Job readiness, job placement, job retention, career development and entrepreneurship training
- **Trauma-informed or specialized services tailored for survivors of trafficking:** Trauma counseling
- **Other services/accommodations:**
  - Transportation: Not available.
  - Survivors with children: No direct services for individuals under 18. Survivors with children can access all of Restore's services.
  - Pregnancy: No specific restrictions based on pregnancy stage
  - Service pets: No
  - Languages serviced: English, Spanish and Mandarin; translation services are utilized for other languages as needed

### *Intake process*

- **Process:** To get connected with Restore's services, a referral is required. Please contact the Restore Referral team; also see the "submit a referral" page on the website: [restorenyc.org/submit-a-referral](https://restorenyc.org/submit-a-referral).



# NEW YORK CITY



## Sanctuary for Families



**Sanctuary  
for Families**

### *Agency contact information*

- **Address:** PO Box 1406, Wall Street Station, New York, NY 10268
- **Phone number:** 212-349-6009
- **Website:** [sanctuaryforfamilies.org](http://sanctuaryforfamilies.org)
- **Email address:** [info@sffny.org](mailto:info@sffny.org)

### *Program overview*

- **Description:** Sanctuary for Families is New York's leading service provider and advocate for survivors of domestic violence, sex trafficking and related forms of gender violence.
- **Geographical areas served:** All of New York City and greater New York City (Long Island depending on services needed)
- **Ages served:** 18 years for head of household
- **Total bed capacity:** Unknown — operates 3 shelter sites in Brooklyn and one in Bronx. Smaller units are shared by women and families.
- **Types of housing provided:** Provides emergency and transitional housing (defined by Sanctuary for Families)
- **Maximum length of stay:** If the resident is coming from within the same county where the facility is located, the maximum stay is 6 months; if coming from outside, 3 months.

### *Eligibility criteria*

- **Gender(s) served:** Both — offers services for families. Smaller units are shared by women and families. Larger, non-shared units accommodate a caretaker and as many as 3 dependents. Males are accepted as heads of household.
- **Specific eligibility requirements and restrictions:**
  - Experienced an incident within past 6 months
  - Experienced intimate partner violence, or a survivor of labor and sex trafficking

# NEW YORK CITY

## Sanctuary for Families (continued)

### *Eligibility criteria (continued)*

- **Disabilities:** Accessibility varies depending on the specific needs of the individual. For example, the site is accessible for those without mobility impediments.
- **LGBTQ+ considerations:** Offers initiatives that work with the LGBTQ+ community; offers workshops; and partners with community-based organizations to tailor services to meet specific needs

### *Services offered*

- **On-site support services:** Counseling (individual/group), medical/behavioral health, case management, job training/employment assistance, legal/immigration support, educational/peer/financial/language support
- **Trauma-informed or specialized services tailored for survivors of trafficking:** The organization has the EMPOWER Center, a sub-department within its clinical services, which works directly with survivors. It offers program case management, legal support and access to medical services (gynecological, psychiatric and primary care) for adults and teens.
- **Other services/accommodations:**
  - Transportation: MetroCards available
  - Survivors with children: Yes
  - Pregnancy: Yes
  - Service pets: No
  - Languages serviced: English and Spanish; translation services utilized

### *Intake process*

- **Process:** Clients can walk in, call in directly or be referred. Call the general hotline for assessment and screening.

# NEW YORK CITY

## The Salvation Army, P.E.A.R.L. Essence



### Agency contact information

- **Address:** 120 W 14th Street, New York, NY 10011
- **Phone number:** 332-215-8653
- **Website:** [easternusa.salvationarmy.org/greater-new-york/pearl-essence/](http://easternusa.salvationarmy.org/greater-new-york/pearl-essence/)
- **Email address:** [raissa.dicaterina@use.salvationarmy.org](mailto:raissa.dicaterina@use.salvationarmy.org)

### Program overview

- **Description:** P.E.A.R.L. Essence is an outreach initiative based within the Greater New York Division of the Salvation Army. This initiative is dedicated to supporting individuals in settings where there is an increased risk for trafficking and exploitation. These settings include illicit massage parlors, strip clubs, nail salons and outdoor brothels.
- **Geographical areas served:** All 5 boroughs, Long Island, Westchester, Rockland, Putnam, Ulster, Dutchess, Sullivan and Orange County
- **Ages served:** Adults (18 years and older)
- **Total bed capacity:** 3
- **Types of housing provided:** Emergency housing — immediate, temporary housing designed to meet the short-term needs of human trafficking survivors in times of crisis and emergencies, i.e. crisis shelters, hotel vouchers, safe houses and homeless shelters
- **Maximum length of stay:** 7 nights

### Eligibility criteria

- **Gender(s) served:** Female
- **Specific eligibility requirements and restrictions:**
  - Law enforcement referral or proper assessment from referral source
  - Must commit to no substances for duration of stay
  - Must be clinically stable as clinical support is not available during stay
- **Disabilities:** Yes
- **LGBTQ+ considerations:** Not applicable

# NEW YORK CITY



## The Salvation Army, P.E.A.R.L Essence (continued)

### *Services offered*

- **On-site support services:** Case management, legal support, immigration support, language support
- **Trauma-informed or specialized services tailored for survivors of trafficking:** Emergency housing is built around best practices and trauma-informed principles to ensure a safe and comfortable respite for survivors
- **Other services/accommodations:**
  - Transportation: Ubers are available for clients
  - Survivors with children: Yes
  - Pregnancy: Yes (latest stage: second trimester)
  - Service pets: No
  - Languages serviced: English, Spanish and Portuguese

### *Intake process*

- **Process:** Walk-ins/call-ins, referral required by case manager, assessment required

# NEW YORK CITY



Womankind



## *Agency contact information*

- **Address:** 42 Broadway, Ste 1836, New York, NY 10004
- **Phone number:** 888-888-7702
- **Website:** iamwomankind.org
- **Email address:** info@iamWK.org

## *Program overview*

- **Description:** Provides outreach, case management, counseling, residential and other supportive services to individuals of all ages who are vulnerable to or experiencing homelessness and/or human trafficking
- **Geographical areas served:** All of New York State. The organization does not turn away clients based on location and has established connections within the five boroughs.
- **Ages served:** Above 18 years old for head of household
- **Total bed capacity:** 20 beds
- **Types of housing provided:** Emergency, approximately 3–6 months (defined by Womankind)
- **Maximum length of stay:** 3–6 months

## *Eligibility criteria*

- **Gender(s) served:** All genders
- **Specific eligibility requirements and restrictions:**
  - Configurations are available for individuals, families and different generations.
  - Minors cannot be head of household (e.g., individuals under 18 are not eligible)
- **Disabilities:** Accessibility varies by location. One site is equipped with an elevator, while the other site presents physical challenges for individuals with limited mobility.
- **LGBTQ+ considerations:** Does not have specific services

# NEW YORK CITY



## Womankind (continued)

### *Services offered*

- **On-site support services:** Counseling (individual/group), medical/behavioral health, case management, legal/immigration support, peer support, financial literacy, language support
- **Trauma-informed or specialized services tailored for survivors of trafficking:** Specialized holistic care that prioritizes client needs with humility
- **Other services/accommodations:**
  - Transportation: Case-by-case
  - Survivors with children: Yes
  - Pregnancy: Yes
  - Service pets: No
  - Languages serviced: Not specified

### *Intake process*

- **Process:** Walk-ins are welcomed at the community site. Callers are encouraged to utilize the help line. Intake is available by phone or online chat.

# ORANGE COUNTY

Fearless!



## *Agency contact information*

- **Address:** PO Box 649, Newburgh, NY 12551
- **Phone number:** 845-562-5365
- **Website:** fearlesshv.org
- **Email address:** admin@fearlesshv.org

## *Program overview*

- **Description:** Provides comprehensive assistance to women, men and children who are survivors of labor and/or sex trafficking. Fearless! educates the community on how to address human trafficking in our area and provides free training and technical assistance to first-line responders, including law enforcement, government agencies, other social service providers, and community and faith-based organizations to ensure survivors have access to the help and services they need.
- **Geographical areas served:** Orange and Sullivan counties
- **Ages served:** 18 years and older
- **Total bed capacity:** 37 beds for emergency, housing units based on budget
- **Types of housing provided:** Emergency, transitional housing and long-term (defined by Fearless!)
- **Maximum length of stay:** For emergency situations, the maximum stay is between 90 and 180 days. Transitional support is available for up to two years, while permanent housing has no limit.

## *Eligibility criteria*

- **Gender(s) served:** All genders
- **Specific eligibility requirements and restrictions:** None specified
- **Disabilities:** Yes
- **LGBTQ+ considerations:** Services are the same for everyone, regardless of sexual orientation or gender identity.



# ORANGE COUNTY



## Fearless! (continued)

### *Services offered*

- **On-site support services:** Counseling (individual/group), case management, job training/employment assistance, legal support, immigration support, educational support, financial literacy and language support
- **Trauma-informed or specialized services tailored for survivors of trafficking:** A licensed therapist with specialized training in trauma-informed care for survivors of human trafficking
- **Other services/accommodations:**
  - Transportation: Assessed on a case-by-case basis
  - Survivors with children: Yes
  - Pregnancy: Yes
  - Service pets: Yes
  - Languages serviced: English, Spanish and translation services

### *Intake process*

- **Process:** Intake process begins with an assessment. Walk-ins and call-ins are welcome. Full engagement with services is required following the initial assessment.

# ROCKLAND COUNTY

## Center for Safety and Change



### Agency contact information

- **Address:** 9 Johnsons Lane, New City, NY 10956
- **Phone number:** 845-376-5727 & 845-376-0068
- **Website:** centerforsafetyandchange.org
- **Email address:** amackey@centersc.org; wcruz@centersc.org

### Program overview

- **Description:** Center for Safety and Change offers an inclusive 15-bed, 90-day program; serves all victims of domestic violence, human trafficking and sexual assault; and begins with the individual writing their own narrative
- **Geographical areas served:** While based in Rockland County, the organization serves clients from the wider region.
- **Ages served:** Serves individuals ages 16 years and older. Individuals under 16 may be served if accompanied by an individual ages 16 or older. Contact for more information
- **Total bed capacity:** 15 beds
- **Types of housing provided:** Shelter (defined by Center for Safety and Change)
- **Maximum length of stay:** 6 months

### Eligibility criteria

- **Gender(s) served:** Men and women
- **Specific eligibility requirements and restrictions:** No restrictions; contact organization for more details
- **Disabilities:** Applicants must be able to perform essential self-care tasks independently.
- **LGBTQ+ considerations:** All services are accessible to the LGBTQ+ community. Organization has dedicated staff who are part of the LGBTQ+ community and conduct outreach. While housing is not currently offered, counseling and case management are available.

# ROCKLAND COUNTY

## Center for Safety and Change (continued)

### *Services offered*

- **On-site support services:** On-site support services include individual and group counseling, medical and mental/behavioral health services, legal and immigration support (linkage), educational support, financial literacy training and language support
- **Trauma-informed or specialized services tailored for survivors of trafficking:** All services are trauma-informed, incorporating various types of therapy, including art therapy. Therapy is provided in English and Spanish by licensed clinicians. The organization also has links with a network of Rockland providers.
- **Other services/accommodations:**
  - Transportation: Transportation funds are available, including taxi services. Individual needs are assessed on a case-by-case basis.
  - Survivors with children: Yes
  - Pregnancy: Yes
  - Service pets: The center has a partnership with the Rockland Humane Society, through which women can access pet safety resources.
  - Languages serviced: Services are available in English, Spanish, South Asian languages, Creole, Yiddish and beyond.

### *Intake process*

- **Process:** All intake requires a referral. Assessments are conducted individually; third-party referrals are not accepted.
- **Referral:** Referral required

# SCHENECTADY COUNTY



Safe Inc. of Schenectady



**Safe Inc.**  
OF SCHENECTADY

## *Agency contact information*

- **Address:** 1344 Albany St., Schenectady, NY 12304
- **Phone number:** 518-374-0166
- **Website:** safeincoschenectady.org
- **Email address:** sc@safe-ny.org

## *Program overview*

- **Description:** Provides outreach, case management, counseling, residential and other supportive services to individuals of all ages who are vulnerable to or experiencing homelessness and/or human trafficking.
- **Geographical areas served:** Schenectady, Saratoga, Schoharie, Fulton, Montgomery, Warren, Washington, Albany, Rensselaer
- **Ages served:** 16–20 years old
- **Total bed capacity:** 12 beds
- **Types of housing provided:** Emergency and temporary housing from a trafficking perspective. It also makes referrals to all types of shelters (defined by Safe Inc.).
- **Maximum length of stay:** The maximum length of stay depends on age. For individuals under 18, the maximum stay is 21 days. For individuals aged 18–20, the maximum stay is 3 weeks.

## *Eligibility criteria*

- **Gender(s) served:** Not specified
- **Specific eligibility requirements and restrictions:**
  - Substance free
  - Requires Department of Social Services placement
- **Disabilities:** Yes
- **LGBTQ+ considerations:** Provides referrals to agencies specializing in LGBTQ+ services to meet individual needs

# SCHENECTADY COUNTY



## Safe Inc. of Schenectady (continued)

### *Services offered*

- **On-site support services:** Counseling (individual/group), case management and financial literacy
- **Trauma-informed or specialized services tailored for survivors of trafficking:** Provides intensive case management services for victims of sex and labor trafficking, regardless of age
- **Other services/accommodations:**
  - Transportation: Yes, depends on availability
  - Survivors with children: The shelter can accommodate some survivors with children. One room is available for a parent and child. For children under age 4, the accompanying parent must meet the shelter's age criteria.
  - Pregnancy: Yes
  - Service pets: No
  - Languages serviced: English, Spanish and translation services available

### *Intake process*

- **Process:** All clients undergo an assessment, which is conducted over the phone. The intake process can also be completed via phone if necessary.

# STEUBEN COUNTY

## The Potter's Hand Foundation



### *Agency contact information*

- **Address:** PO Box 1564, Corning, NY 14830
- **Phone number:** 607-962-2942
- **Website:** thepottershandsfoundation.org
- **Email address:** thepottershandsfoundation@gmail.com

### *Program overview*

- **Description:** Providing a safe, secure environment in which women will receive mental health counseling and be nurtured in physical, emotional and spiritual healing, while being equipped with the skills necessary for self-reliance and reintegration to society through building a support network of healthy relationships with family, friends, church and community
- **Geographical areas served:** Serves individuals around the United States
- **Ages served:** 18 years and older
- **Total bed capacity:** 8 beds
- **Types of housing provided:** Long-term program (defined by The Potter's Hand Foundation) requires a minimum commitment of 9 months, with the option to stay beyond 12 months based on individual readiness
- **Maximum length of stay:** While there is no strict maximum length of stay, participants are encouraged to transition when they are prepared. The longest recorded stay in the program has been 14 months.

### *Eligibility criteria*

- **Gender(s) served:** Assigned female at birth
- **Specific eligibility requirements and restrictions:** Must have experienced sex trafficking or sexual exploitation
- **Disabilities:** Yes
- **LGBTQ+ considerations:** Offers inclusive programming

# STEUBEN COUNTY

## The Potter's Hand Foundation (continued)

### *Services offered*

- **On-site support services:** Individual and group counseling, case management, job training and employment assistance, educational support, peer support and financial literacy workshops to help clients achieve personal and professional growth
- **Trauma-informed or specialized services tailored for survivors of trafficking:** Trauma-informed services are provided through all curricula and staff training, with regular updates on trauma awareness. The approach includes the “Seeking Safety” model, ensuring a physically and emotionally safe environment. Empowerment, cultural sensitivity and trust-building are key, with a focus on giving individuals a voice to help them achieve their goals.
- **Other services/accommodations:**
  - Transportation: Transportation is offered based on need, including arrangements for admission and transportation to and from the program. Once residents are enrolled, transportation is provided as needed throughout the duration of the program.
  - Survivors with children: No
  - Pregnancy: It depends on the trimester, with the first trimester being ideal due to available resources and transportation considerations
  - Service pets: No
  - Languages serviced: English

### *Intake process*

- **Process:** Walk-ins are not accepted. Applicants can initiate the process through a phone call, online inquiry or referral.



# SUFFOLK COUNTY



## The Retreat



### *Agency contact information*

- **Address:** 13 Goodfriend Dr., East Hampton, NY 11937
- **Phone number:** 631-329-2200
- **Website:** [allagainstabuse.org](http://allagainstabuse.org)
- **Email address:** [info@theretreatinc.org](mailto:info@theretreatinc.org)

### *Program overview*

- **Description:** Direct service agency that provides safety, shelter and support for children, adults and families affected by domestic/intimate partner violence, abuse, sexual assault and human trafficking
- **Geographical areas served:** Suffolk County
- **Ages served:** 16–17 years old
- **Total bed capacity:** 18 beds
- **Types of housing provided:** Emergency–90 days (defined by the Retreat)
- **Maximum length of stay:** 90 days, with the possibility of a 90-day extension upon approval

### *Eligibility criteria*

**Gender(s) served:** All genders

**Specific eligibility requirements and restrictions:**

- The organization's services are available to individuals of all genders who have experienced abuse. The organization recognizes that abuse can take many forms and is an underlying issue for those it serves.
- Mental hygiene legality must be considered.
- Disabilities: Yes
- LGBTQ+ considerations: The organization offers advocacy and legal services to everyone and connects individuals with appropriate agencies for specific LGBTQ needs.

# SUFFOLK COUNTY



## The Retreat (continued)

### *Services offered*

- **On-site support services:** Provides safety, shelter and support for children, adults and families affected by domestic/intimate partner violence, abuse, sexual assault and human trafficking. Childcare on site when appointments are needed by parents
- **Trauma-informed or specialized services tailored for survivors of trafficking:** All therapists are trained in trauma-informed care.
- **Other services/accommodations:**
  - Transportation: Yes
  - Survivors with children: Yes
  - Pregnancy: Yes
  - Service pets: No
  - Languages serviced: English and Spanish

### *Intake process*

- **Process:** Welcomes walk-ins and call-ins. All clients begin with an assessment, and they are asked to specify the type of assessment needed.

# TIOGA COUNTY

## A New Hope Center

### Agency contact information

- **Address:** 20 Church St., Owego, NY 13827
- **Phone number:** 607-687-6866
- **Website:** anewhopecenter.org
- **Email address:** Contact form can be found at [anewhopecenter.org/contact](http://anewhopecenter.org/contact)



### Program overview

- **Description:** A New Hope Center strives to empower all who suffer injustice and abuse. The organization advances social change by seeking to eradicate domestic violence, including family and intimate partner violence, sexual violence and other forms of oppression.
- **Geographical areas served:** Serves primarily Tioga County, with statewide services in New York
- **Ages served:** 18 years and older
- **Total bed capacity:** 9 beds
- **Types of housing provided:** Emergency (defined by New Hope Center)
- **Maximum length of stay:** Up to 180 days with approval

### Eligibility criteria

- **Gender(s) served:** All genders
- **Specific eligibility requirements and restrictions:** No restrictions; contact organization for more details
- **Disabilities:** Yes
- **LGBTQ+ considerations:** The organization provides support to LGBTQ+ survivors of violence and discrimination. Advocates and counselors are trained to address the specific forms of victimization and vulnerability that affect LGBTQ+ individuals.

# TIOGA COUNTY

## A New Hope Center (continued)

### *Services offered*

- **On-site support services:** Support services offered include individual and group counseling, case management, job training/employment assistance, legal and immigration support, educational support, peer support, financial literacy training and language support
- **Trauma-informed or specialized services tailored for survivors of trafficking:** Staff are trained in trauma-informed care. Training includes protocols for working with individuals who have experienced trafficking.
- **Other services/accommodations:**
  - Transportation: Transportation can be provided and assessed on a case-by-case basis.
  - Survivors with children: Yes
  - Pregnancy: Yes
  - Service pets: No
  - Languages serviced: English

### *Intake process*

- **Process:** Assessment required for all referrals. Please specify the type of assessment needed when making a referral.

# TOMPKINS COUNTY

## Advocacy Center



### *Agency contact information*

- **Address:** PO Box 164, Ithaca, NY 14851
- **Phone number:** 607-277-3203, ext. 325
- **Website:** actompkins.org
- **Email address:** info@actompkins.org

### *Program overview*

- **Description:** Providing services and education around domestic violence, sexual assault and child sexual abuse in Tompkins County, New York.
- **Geographical areas served:** Tompkins County — can serve outside as well
- **Ages served:** 17-plus years
- **Total bed capacity:** 9 beds
- **Types of housing provided:** Emergency–90 days (defined by Advocacy Center)
- **Maximum length of stay:** 6 months

### *Eligibility criteria*

- **Gender(s) served:** All genders
- **Specific eligibility requirements and restrictions:** Domestic violence/intimate partner violence is a primary factor. Severity and other criteria are considered for both men and women.
- **Disabilities:** The facility is equipped with an elevator and ramp for individuals with limited mobility. Please be aware that 24/7 staffing is not available.
- **LGBTQ+ considerations:** Services are the same for all individuals, regardless of sexual orientation or gender identity.

# TOMPKINS COUNTY



## Advocacy Center (continued)

### *Services offered*

- **On-site support services:** Counseling (individual/group), medical and mental/behavioral health services and case management
- **Trauma-informed or specialized services tailored for survivors of trafficking:** The organization aims to interact with clients in a trauma-informed manner across all engagements, recognizing the impact of trauma on individuals' lives.
- **Other services/accommodations:**
  - Transportation: Available within Tompkins County
  - Survivors with children: The organization accepts survivors with children. Minors must be accompanied by a caregiver 24/7. Children of all ages are accepted. In cases of split custody, the organization will maintain confidentiality and arrange meetings elsewhere.
  - Pregnancy: Unclear
  - Service pets: No
  - Languages serviced: Translation services available

### *Intake process*

- **Process:** The intake process involves three steps: an initial phone screening, an in-person meeting and the formal intake process.

# WAYNE COUNTY

## Survivor Advocacy Center of the Finger Lakes



### Agency contact information

- **Address:** 513 West Union St., Suite 102, Newark, NY 14513
- **Phone number:** 315-359-1894
- **Website:** [survivoradvocacycenterfl.org](http://survivoradvocacycenterfl.org)
- **Email address:** N/A

### Program overview

- **Description:** Supporting adults and children experiencing domestic and relationship violence and sexual abuse. The organization has advocates available 24 hours a day, seven days a week.
- **Geographical areas served:** Finger Lakes, Wayne, Ontario, Seneca, Kayuga and Yates
- **Ages served:** Serves individuals aged 16 years and older. Individuals under 16 may be served if accompanied by an individual aged 16 or older. Contact for more information
- **Total bed capacity:** 14 beds
- **Types of housing provided:** Emergency (defined by Survivor Advocacy Center of the Finger Lakes)
- **Maximum length of stay:** 180 days

### Eligibility criteria

- **Gender(s) served:** Men and women
- **Specific eligibility requirements and restrictions:** Emergency housing is available, with a focus on self-care and personal responsibility. Residents are expected to manage their substance use, mental health and medical needs independently, as staff is not available 24/7. While the program does not exclude individuals facing these challenges, a demonstrated ability to maintain stability is essential for successful residency. Must be substance-free.



# WAYNE COUNTY

## Survivor Advocacy Center of the Finger Lakes (continued)

### *Eligibility criteria (continued)*

- **Disabilities:** The ability to perform independent self-care is a requirement, as 24/7 staff support is not available. The screening process assesses individual needs and the program's capacity to provide reasonable accommodations. House is not set up for wheelchairs, and multi-level housing might be challenging for those utilizing a walker.
- **LGBTQ+ considerations:** While housing is not currently available for LGBTQ+ individuals, the organization works with other agencies to connect them with appropriate resources.

### *Services offered*

- **On-site support services:** On-site support services include individual counseling, case management, legal and immigration support (connections), financial literacy training, language support and support for parents/caregivers with children.
- **Trauma-informed or specialized services tailored for survivors of trafficking:** Yes
- **Other services/accommodations:**
  - Transportation: Transportation assistance is available, subject to agency capacity and staffing.
  - Survivors with children: Yes
  - Pregnancy: Yes
  - Service pets: The organization permits service animals but not emotional support animals.
  - Languages served: English and Spanish

### *Intake process*

- **Process:** To begin the intake process, individuals must contact the organization directly. Third-party calls are not accepted.

# WESTCHESTER COUNTY

## Freedom Youth Family Justice Center



**FREEDOM YOUTH**  
FAMILY JUSTICE CENTER

### *Agency contact information*

- **Address:** 500 Mamaroneck Ave., Ste 320, Harrison, NY 10528
- **Phone number:** 929-612-3667
- **Website:** [freedomyouthfamilyjusticecenter.org](https://freedomyouthfamilyjusticecenter.org)
- **Email address:** [info@freedomnyc.onmicrosoft.com](mailto:info@freedomnyc.onmicrosoft.com)

### *Program overview*

- **Description:** Freedom Youth Family Justice Center provides comprehensive, trauma-informed support to survivors of human trafficking and domestic violence, offering services ranging from emergency shelter and long-term housing to counseling, legal assistance, education and job training.
- **Geographical areas served:** New York City (all five boroughs) and Westchester County
- **Ages served:** Primarily serves youth under 15, with plans to expand services to employed individuals ages 18–24
- **Total bed capacity:** 8 beds
- **Types of housing provided:** All kinds of safe housing with no time limits, although most stay 6 months (defined by Freedom Youth Family)
- **Maximum length of stay:** Most stay 6 months

### *Eligibility criteria*

- **Gender(s) served:** The program serves female individuals.
- **Specific eligibility requirements and restrictions:** There are no age restrictions for individuals under the age of 15. The organization conducts thorough vetting procedures to prevent the recruitment of children. Services are open and provided on a first-come, first-served basis, with no time limits.
- **Disabilities:** Yes

# WESTCHESTER COUNTY



## Freedom Youth Family Justice Center (continued)

### *Eligibility criteria (continued)*

- **LGBTQ+ considerations:** Peer support groups, support within all case management services, assistance with identifying and addressing support gaps, home remediation support and educational resources for families

### *Services offered*

- **On-site support services:** Individual and group counseling to address emotional and mental health needs, as well as medical and behavioral health services. Case management is provided to help individuals navigate resources and achieve their goals. For those seeking employment, job training and employment assistance are offered, as well as immigration support, educational support and peer support groups.
- **Trauma-informed or specialized services tailored for survivors of trafficking:** Approach includes trauma-informed care and personalized support plans that address the physical, emotional and psychological needs of survivors. Also advocates for systemic change to prevent future instances of trafficking and domestic violence
- **Other services/accommodations:**
  - Transportation: Transportation assistance is available through bus passes for city travel, partnerships with Westchester County taxi services, train access and ride-sharing options such as Uber.
  - Survivors with children: Children can be accommodated if a bunk bed is acceptable to the parent.
  - Pregnancy: Yes
  - Service pets: No
  - Languages serviced: English

### *Intake process*

- **Process:** Referral only, does not accept walk-ins except in emergency situations when an individual is brought in at night directly by an agency. All other intake requires a referral from an agency.
- **Referrals:** Referral needed

# WESTCHESTER COUNTY



## LifeWay Network



ENDING HUMAN TRAFFICKING  
RECLAIMING LIFE

### Agency contact information

- **Address:** PO Box 8654, Tarrytown, NY 10591
- **Phone number:** 718-779-8075
- **Website:** lifewaynetwork.org
- **Email address:** help@lifewaynetwork.org

### Program overview

- **Description:** LifeWay Network confronts the reality of human trafficking every day by changing the future for women survivors through its safe housing programs and increasing awareness and engagement through its education program. LifeWay offers Comprehensive Transitional Housing and Semi-Independent Transitional Housing.
- **Geographical areas served:** Survivors from across the country, including New York City and Westchester County, as well as international survivors, are served by both programs located in New York City.
- **Ages served:** 18 years and older
- **Total bed capacity:** 17 beds total: 7 in Comprehensive Transitional Housing and 10 in Semi-Independent Transitional Housing, both located in different boroughs of New York City.
- **Types of housing provided:** Short-term emergency housing, Comprehensive Transitional Housing and Semi-Independent Transitional Housing (defined by LifeWay Network)
- **Maximum length of stay:** Up to 12 months in Comprehensive Transitional Housing; up to 24 months in Semi-Independent Transitional Housing

### Eligibility criteria

- **Gender(s) served:** Women
- **Requirements for Comprehensive Transitional Housing:**
  - Residents must be connected to case management by a qualified service provider agency; please see the checklist on Page 11.
- **Requirements for Semi-Independent Transitional Housing:**
  - Demonstrated commitment to independent living
  - Active enrollment in an education, vocational or employment program or actively employed; please see the checklist on Page 13.

# WESTCHESTER COUNTY



## LifeWay Network (continued)

### *Eligibility criteria (continued)*

- **Disabilities:** Must be able to climb stairs and participate in chores.
- **LGBTQ+ considerations:** LifeWay Network has experience serving trans woman in our safe houses — and will do so for any referrals that are a good fit for our program — by ensuring they have their own bedroom for safety and privacy. LifeWay Network trains its staff on the importance of care and dignity for all survivors and integrates this in public workshops.

### *Services offered*

- **On-site support services:** Both transitional housing programs are located in safe, secure and confidential residential settings in New York City.
  - Comprehensive Transitional Housing features include: up to a 12-month stay, individualized care plan, case management, therapeutic counseling, skills-building workshops, art therapy classes, life-skills training, peer-led support groups, assistance locating permanent housing, job readiness training, assistance finding employment or enrolling in school/training programs, and ESL workshops
  - Semi-Independent Transitional Housing features include: up to a 24-month stay; support services as needed, such as case management, therapeutic workshops, assistance locating permanent housing, peer-led groups, career/educational assistance, and referral for other services
- **Trauma-informed or specialized services tailored for survivors of trafficking:** LifeWay Network strives to foster a trauma-informed environment and trains its staff in trauma-informed care and adjacent topics throughout the year, including nonviolent communication, cultural competence and de-escalation. Much programming is survivor-informed.
- **Other services/accommodations:**
  - Transportation: LifeWay Network has a van.
  - Survivors with children: No
  - Pregnancy: No
  - Service pets: No
  - Languages served: English, Spanish and access to translation services

### *Intake process*

- **Process:** Phone call, online inquiry or email [help@lifewaynetwork.org](mailto:help@lifewaynetwork.org)

# WESTCHESTER COUNTY



## My Sisters' Place



### *Agency contact information*

- **Address:** 3 Barker Ave., White Plains, NY 10601
- **Phone number:** 914-683-1333
- **Website:** mspny.org
- **Email address:** info@mspny.org

### *Program overview*

- **Description:** My Sisters' Place strives to end domestic violence and human trafficking through comprehensive services, advocacy and community education. MSP works to create a world in which every individual has the basic human right to be free from gender-based violence and to engage in relationships that embrace the principles of respect, equality and safety.
- **Geographical areas served:** New York City (all five boroughs) and Westchester County
- **Ages served:** 18-plus
- **Total bed capacity:** 20 beds
- **Types of housing provided:** Emergency housing (as defined by My Sisters' Place)
- **Maximum length of stay:** 90 days maximum

### *Eligibility criteria*

- **Gender(s) served:** All genders
- **Disabilities:** Wheelchair accessible
- **LGBTQ+ considerations:** Emergency housing opened to all genders. Provides external training on LGBTQ basics

# WESTCHESTER COUNTY



## My Sisters' Place (continued)

### *Services offered*

- **On-site support services:** Safe housing, social work services, secondary case management services, mentorship programming, workshops and activities
- **Trauma-informed or specialized services tailored for survivors of trafficking:** My Sisters' Place acknowledges that trauma looks different for every person. MSP views each client as an autonomous individual with varied experiences and a complex spectrum of needs that we approach in multiple ways.
- **Other services/accommodations:**
  - Children: Yes
  - Pregnancy: Yes
  - Languages served: English
  - Service pets: No

### *Intake process*

- **Process:** Contact the hotline for more details: 800-298-7233 (SAFE).



